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No. AIGETOA/Punjab/CS/2020-21/62

Dated: 13/04/2022

To,

Chief General Manager Telecom  
BSNL, Punjab Telecom Circle.  
Chandigarh.

**Subject: Takeover of O&M, FLM & Utilization of Bharatnet by BSNL Punjab from  
CSC – Reg.**

R/Sir,

In reference to the letter number No.11-36/BN-II/USOF/Corr dated 29-03-2022 regarding Handover of Operation & maintenance (O&M), First Line Maintenance (FLM) and Utilization of BharatNet Phase-I & Phase-II (Except State led model under Phase-II) to BSNL from 01-04-2022, the following points are submitted for your kind consideration for smooth takeover of BBNL operations –

### **BharatNet Phase-1**

It is stated that around 7500 Km OFC has been leased by BSNL to BBNL and further Incremental OFC of around 12500 Km laid by BBNL from Fibre Point of Intersection (FPOI) which covers 94 Blocks and 8000 GPs in total. **Thus, the existing BBNL Network is a combination of both existing BSNL OFC and BBNL Incremental OFC.** The existing BSNL OFC is being maintained by BSNL Transmission teams of respective SSAs whereas the Incremental BBNL OFC is maintained by CSC (GOI SPV) through its designated Champion Village Level Entrepreneurs (CVLEs). The CVLEs are responsible for O&M and FLM of GPs of 1-2 blocks and supervise the work of VLEs who carry out the O&M of Incremental OFC and FLM of GPON Equipment installed at different locations. The VLEs are also responsible to provide various services to citizens of India under Govt of Punjab/Govt. of India schemes such as Ration Cards, Aadhaar Cards, etc.

The following issues need to be addressed for smooth takeover of Phase-I BBNL Network-

1. **Out of 8000 GPs, around 50% GPON Equipment (ONT, Solar Panel, OLTE Enclosures etc) have been shifted/installed in VLE premises** since previously there was no one to take custody of BBNL equipment installed in schools, Govt buildings which resulted in high no. of theft cases of GPON Equipment.

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2. Till date BBNL provides funds to CVLEs/VLEs through its vendor - CSC for maintenance and FLM of Network and Revenue share in sale of Govt. services but **it is learnt that no funds have been released to CVLEs/VLEs for the past 3 months and some penalty was also levied by BBNL on CSC as per the SLA agreement.**

It is therefore suggested that

- BSNL should take over the GPs only after the settlement of these financial disputes to ensure smooth functioning of services.
- Govt should give sufficient funds on the risk and cost of CSC to BSNL for operations and maintenance of network upto 30-06-2022 (agreement date with CSC).
- The custody of GPON Equipment should be given to BSNL. Furthermore, it will be better that no equipment should be installed in any Private/Individual's premises.

### **BharatNet Phase-II Network:**

Under Ph-II N/w, OFC is laid by HFCL and VTL and they are already maintaining the n/w. The First line maintenance is with them for 7 years after commissioning of the n/w. So there seems to be no issue in maintaining the phase-II Network.

### **Suggestions for Utilization of BBNL Network:**

1. BSNL should focus on utilization of the n/w where there is high reliability of n/w. More than 90-95% uptime OLTEs may be targeted first for utilization.
2. TIPs should be promoted to develop their distribution n/w in the GPs for better utilization of BBNL OLTEs by offering 8-10% of commission on revenue share basis.
3. Strict instructions should be issued that existing revenue sources of BSNL must not be hampered while utilization of NOFN network. Services may be extended on NOFN N/w where BSNL services are not available.

We believe that the above mentioned will help BSNL in smooth takeover of BBNL, if addressed timely.

**[YOGESH CHHABRA]****Circle Secretary**

**Copy to:**(1) The GS/AIP AIGETOA CHQ for information and n/action pls